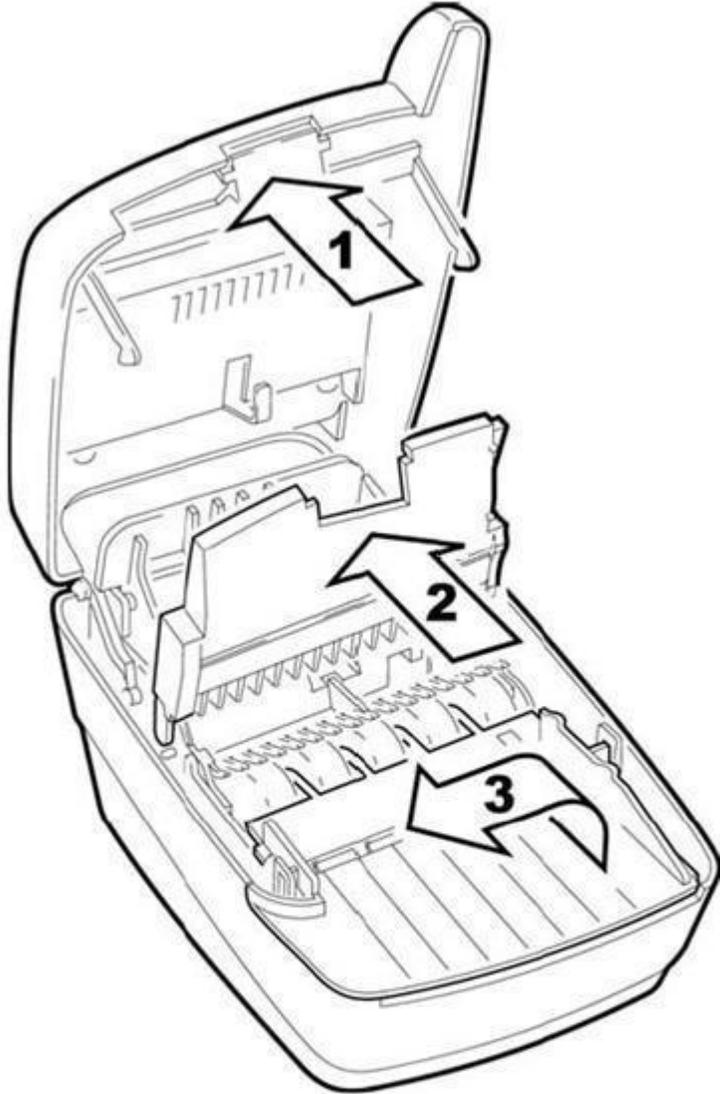


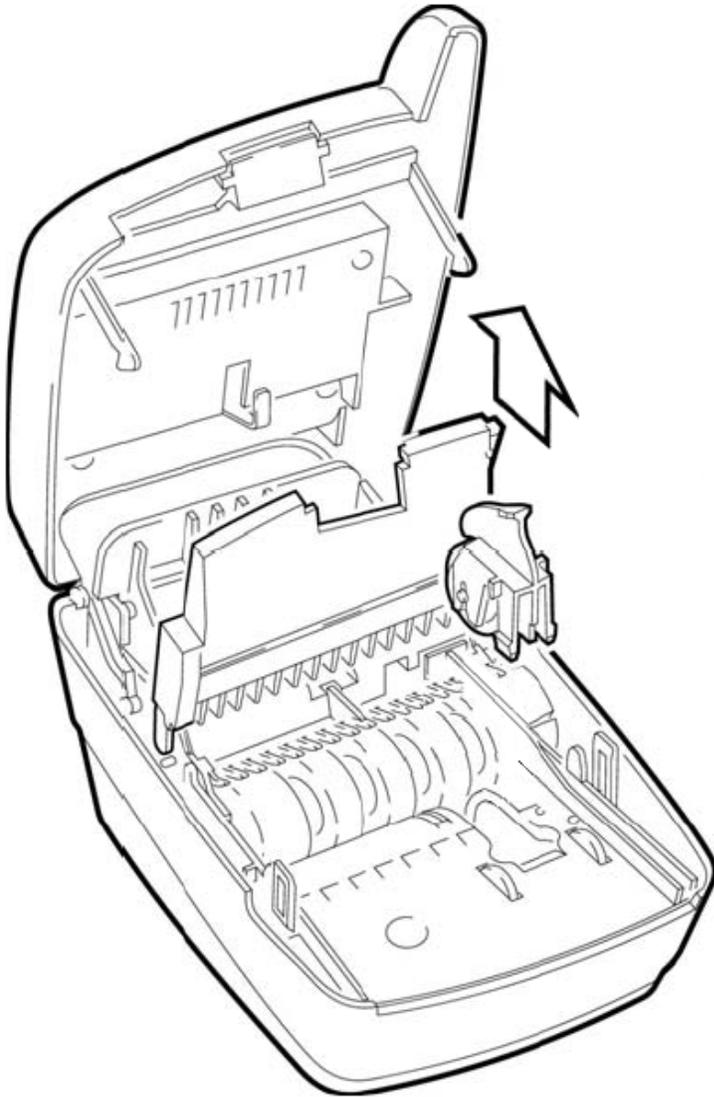
Removal of the Franking Acknowledgement Printer (FAP) Cartridge:



The FAP Cartridge is an optional ink stamp, which marks the front of the check to read “Electronically Presented” or a customized message. This cartridge must be removed if the merchant is processing via Check21 and using an RDM Synergy II unit.

I. Access the Printer Assembly:

1. Press the latch and lift the cover to access the imaging frame.
2. Lift the imaging frame to access the feed plate.
3. Locate the blue tab on the side of the unit.
 - a. With your thumb on the outside of the unit, apply enough pressure to pull the blue tab towards the outside of the unit and hold it there.
 - b. While holding the blue tab, lift the document feed plate up and to the left or up and to the right to free it from the opposite side.
 - c. Remove the plate completely.



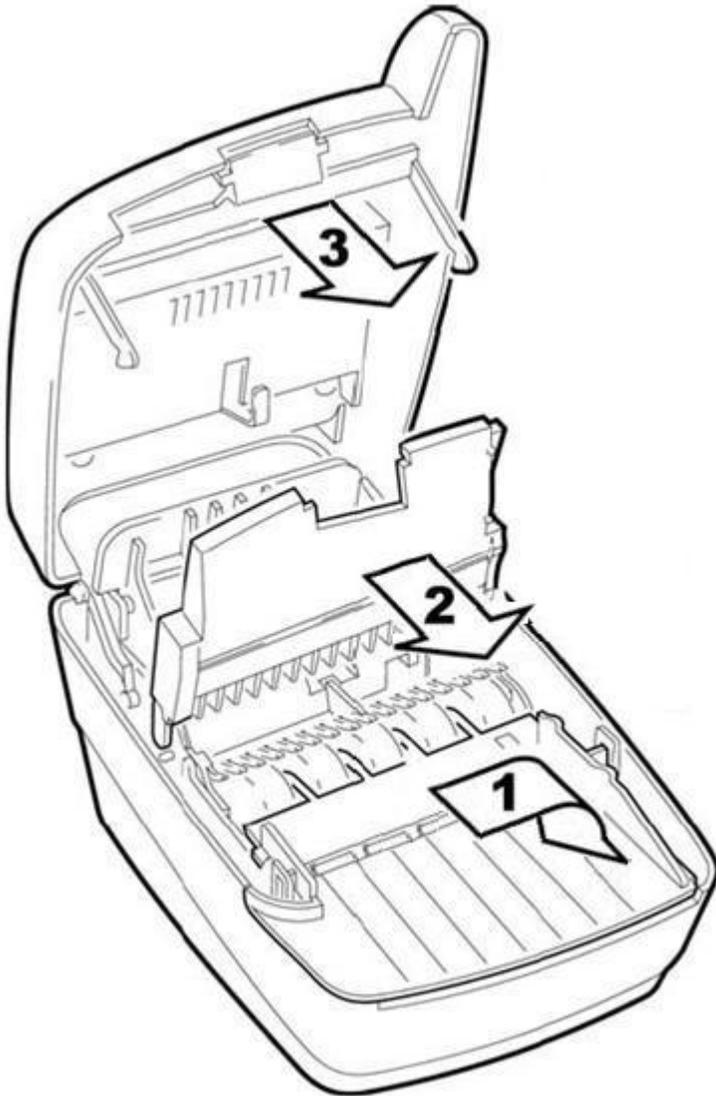
II. Removal of the FAP Cartridge from the Printer Assembly:

If the FAP cartridge is not installed, proceed to step III below.

1. Grasp the blue top of cartridge firmly.
2. Pull upward.

CAUTION:

- Avoid contact with the main drive roller to prevent ink transfer to documents.
- Ink may be harmful if swallowed.
- Avoid contact with eyes.
- Damage to the unit or the cartridge resulting from modifying the cartridge is not the responsibility of RDM.
- Not licensed for modifications.
- RDM may change product designs, features, or specifications at any time.



III. Closing the Printer Assembly:

1. Replace the document feed plate by pressing down firmly until it clicks into place.
2. Close the imaging frame.
3. Close the outside cover.
4. Dispose of the cartridge in a safe manner.